

#### IDAHO STATE BOARD OF MEDICINE

# THE REPORT

VOLUME 2008 ISSUE 2

**SUMMER 2008** 

## That letter in the Mail... by Laura McGeorge, MD

One day, you come home from work and find *the dreaded letter*. It is from the Idaho State Board of Medicine. Do not burn it in the campfire. Do not let your child feed it to the fish. Do not file it in the recycling bin. Open it.

#### The process:

If and when you receive a complaint from the Board of Medicine, you need to address it, in writing, with the Board. Most complaints to the Board come from patients or patients' family members. They occasionally come from physicians, pharmacists, medical professionals, hospitals, or others. Complaints frequently arise from communication issues, poor outcomes, or unprofessional behavior. All complaints are investigated by the Board's nurse (RN) investigators. The investigation may involve interviewing the complainant, reviewing information from the physician, and reviewing medical records. The completed file then goes to the Board for approval. It can go as a "consent" document, meaning that there is no merit and the investigator feels that the case should be closed. All of these "consent cases" are reviewed by the Board members prior to the Board meeting. Alternatively, it can go as a case to be reviewed by the Board. These cases also are all reviewed by the Board members prior to the meeting. At the quarterly Board meetings, the "consent case" may be opened for discussion by any Board member. If, after discussion, the Board feels that there is no merit, the case is closed. The non-consent cases that are referred to the Board for consideration are all discussed at the Board meeting. Sometimes, the Board members request more information. Some of this information can be obtained through the investigator. Sometimes, this requires review of charts, from an outside expert in that field, to look at standard of care issues.

### Why me?

Any physician may receive a complaint. In your professional career, you will have thousands of patient interactions. They may not all go as well as you or the patients would like. Occasionally, despite the best care, there is a bad outcome. Occasionally, there is a personality conflict. Occasionally, it is plain old bad luck. The most common reasons for complaints generally include the following: poor service from physicians or staff, unrealistic expectations on the part of the patients, poor communication, inadequate patient education, boundary violations, fee disputes, complaints regarding over- or under- medication of patients, lack of demonstrated empathy or understanding, market competition, or disgruntled employees. (Continued on Page 2)

NOTICE: This newsletter is the only information newsletter published by the Idaho Board of Medicine and serves as the Board's notification of rule changes, policy information, and discipline information provided to all licensees of the Idaho Board of Medicine.

PAGE 2 THE REPORT

There are ways to minimize the likelihood of having a complaint lodged against you. Obviously, providing good care and good communication with a respectful manner goes a long way in reducing complaints.

#### What next?

The Board meets quarterly. You can call the Idaho State Board of Medicine, look at the website, or look at the last newsletter to find the next Board meeting date. You may call the Board to see if your case will be presented at that next Board meeting. In many cases, the investigation is still open prior to the next Board meeting. You may attend any Board meeting, but you may not attend the executive session of the meeting. It is during the executive session that your case will be discussed. If the case is closed without merit, you will get a letter to that effect. If more information is requested, you will be notified in writing. If there is an apparent deviation from the standard of care as an isolated event, you may receive a confidential letter of concern. This is an informational letter to you only and is not reportable or discoverable. If the Board feels it is warranted, you may receive a public reprimand which is published in the newsletter and is discoverable. The licensee may request a hearing to dispute the facts prior to the reprimand being made public. If there are substance abuse issues, boundary issues, or repetitive quality of care issues, a stipulation and order (S & O) will be recommended by the Board. This will contain findings of the Board and its requirements for the licensee to maintain licensure. You may sign this or you may request a hearing. This is part of due process. Usually, most physicians will have retained an attorney by this point. On rare occasions, the Board may initiate action to revoke licensure. This can only be done with a hearing and following due process. Revocation of license occurs extremely infrequently, and only when there has been a continued inability to practice with reasonable skill and safety. This is despite attempts at rehabilitation, education, behavioral modification, and treatment. A pattern of this behavior must be demonstrated before license revocation is initiated. Revocation almost never occurs after an isolated incident.

So, "do good and talk nice!"

#### OOPS!

When printed in the last issue the license report was accidentally shortened. It is reprinted in this issue for your information.

#### The Board Welcomes New Members

Caroline Faure, AT and Barrie Steele, At appointed to the Board of Athletic Trainers Paul Durham, RT appointed to the Respiratory Licensure Board PAGE 3 THE REPORT

#### BOARD ACTIONS

**BOARD ACTIONS** Nita Weber, DO Douglas McVey, PA

O-0472 Soda Springs PA-230 Boise PLEASE NOTE

Board Action: Stipulation and Order for lim-Allegation-Falsification of records Some physicians have ited / restricted license Board Action: Suspension, Stipulation and similar names, please Order verify information by license number on Valerie Fox, MD

our web site at: M-9220 Clarkston, WA Jenny Kezele, AT www.bom.state.id.us

AT-324 Boise Board Action: Reciprocal Action, Order of Temporary Suspension

Board Action: Stipulation and Order, unlicensed practice

Carol Vance, MD **Explanation of terms:** 

tice.

tice.

M-9751 Ammon, ID David Smith, MD Stipulation: an

Board Action: Terms of Board Order Satisfied M-5762 Boise agreement, admis-

sion, or concession. Allegation: Motion for Enforcement William Waltner, MD Board Action: Suspension Ordered Stipulation and

Order: an agree-M-10319 Pullman, WA ment between the Board Action: Stipulation and Order Daron Scherr, MD Board and the prac-

M-7579 Idaho Falls titioner regarding authorization to

Steven Cervi-Skinner, MD Allegation: Motion for Enforcement practice or placing

M-10319 AZ Board Action: Modification of Stipulation and terms or conditions Order Board Action-Order for Reciprocal Actions,

on the authoriza-PA supervision tion to practice.

April May, PA Suspension: tempo-Christopher Partridge, MD PA-255 WA rary withdrawal of

authorization to M-8987 Star, ID Allegation: failure to comply with stipulation

practice. and order Board Action: License Reinstated with limita-

Reprimand: a fortions/restrictions Board Action: Motion for Violations and Enmal admonishment forcement of Stipulation and Order

of conduct or prac-Robert Davis, MD

Correction: M-9714 IN Revocation: cancel-

fied, limitations/restrictions on license

Daniel W. McLaughlin, MD Board Action: Terms of Board Order Satisfied lation of the au-M-6457 Idaho Falls, ID thorization to prac-

Allegation: failure to meet standard of care,

Vern McCready, PA prescribing PA-201 Boise

Board Action: Stipulation and Order Board Action: Stipulation and Order Modi-

PHYSICAL THERAPY Therapists - Licensed Therapists - Renewed Assistants - Licensed Assistants - Renewed	SUPERVISING PHYSICIANS Registered Renewed	PHYSICIAN ASSISTANTS Licensed Renewed	PHYSICIAN - VOLUTEER Lic Issued Lic Renewed Active	PHYSICIANS - DO Lic Issued Lic Renewed Active Inactive	PHYSICIANS - MD Lic Issued Lic Renewed Active Inactive
127 697 36 83	73 186	98 98		22 125 147 7	1997 256 2785 3035 142
150 732 42 104	64 169	33		17 146 163 5	1998 255 2926 3181 160
86 777 45 181	84 199	27 134		20 164 180 5	1999 248 3104 3210 151
95 794 34 171	83 171	53 159		18 181 193 6	2000 238 3038 3218 156
81 844 38 187	73 275	45 175		24 177 193 8	2001 264 3205 3296 173
86 890 25 213	71 258	41 216		29 189 218 8	2002 321 3125 3446 201
70 929 27 233	64 251	51 239		20 205 225 11	2003 250 3267 3517 213
91 957 27 247	13 286	44 270		27 216 243 14	2004 227 3359 3586 238
89 998 39 262	95 244	61 307	_	28 231 259 17	2005 267 3343 3610 232
ZZZZ	72 314	60 354	ω <u>¬</u> Ν	47 254 301 13	2006 307 3435 3742 202
ZZZZ	113 368	75 402	<b>ω ω о</b>	39 295 324 10	2007 352 3620 3807 187

DIETITIANS Licensed Renewed	POLYSOMONGRAPY Technician - Permit Issued Renewed Technologist - Permit Issued Renewed	RESPIRATORY THERAPISTS Licensed Renewed	OCCUPATIONAL THERAPY Therapists - Licensed Therapists - Renewed Assistants - Licensed Assistants - Renewed	DIRECTING PHYSICIANS Registered Renewed	ATHLETIC TRAINERS Licensed Renewed	
27 225		101	51 222 36 32		15 89	1997
25 253		77 462	48 251 28 55		17 92	1998
33 255		57 495	24 255 12 64		10 99	1999
19 276		53 483	39 257 20 69		14 99	2000
33		67 470	51 255 25 73		118	2001
23 295		73 498	33 287 6 97		14	2002
24 327		63 528	23 306 5 97		28 115	2003
17 307	21 22	46 553	44 310 12 96	27	18 121	2004
31 302	0 16 2 21	58 570	45 328 5	14 27	20 125	2005
40 314	21 8 8 9	69 578	48 349 6 102	38 4	25 128	2006
33	10 13 10 29	76 610	40 380 8 106	38 8	22 128	2007

PAGE 6 THE REPORT

#### Renewals

Renewals this year went smoothly with the on-line renewal site available in late April . Approximately 76% of all licensees used on line renewals with Respiratory Therapists leading the pack with near 88% using on-line renewals and Physician Assistants with the lowest on-line renewal percentage at 64%. On-line renewal is just one method the Board of Medicine uses to contain costs and save licensees money.

#### **Unlicensed Practice**

Every licensing board is responsible for public safety through insuring that those who hold themselves out to the public as a professional have met the education and training requirements of the profession for licensure. Unlicensed practice is prohibited, which includes practicing while awaiting issuance of a license.

The Board continues to see issues with applicants that have practiced or held themselves out as able to practice without being licensed, especially among allied health professions.

If you are responsible for the supervision, training, or hiring of allied health professionals please insure that they are appropriately licensed before offering services to the public.

Public safety concerns, reimbursement issues, adverse actions against licensees, report to national databases/agencies are just a few of the negative impacts that unlicensed practice can have.

#### **Board Membership Anyone?**

The hallmark of a profession is self-regulation, the authority to regulate one's own profession and serve the public through that regulatory authority. The profession must put the *safety of the public always above the self interest of members of the profession*. The licensure boards, which include members of the public, enforce the standards that not only insure that individuals meet the licensure requirements established in law but that those who are licensed continue to maintain professional standards.

It is not always an easy job to refuse to issue a license or take action against a licensee. It is almost always a thankless job, but without a license board upholding the professional standards where would your profession be?

If you have what it takes to be a licensure board member please let your professional association know that you are interested in serving on the licensure board.

If not, please take a moment and thank those who do serve.

THE REPORT

#### **New National Practitioner Databank Reporting Requirements**

Changes to the National Data Bank reporting requirements became effective in October 2007. the following are selected sections of the changes to Federal regulations:

TITLE 45-PUBLIC WELFARE AND HUMAN SERVICES

PART 60- NATIONAL PRACTITIONER DATA BANK FOR ADVERSE INFORMATION ON PHYSICIANS AND OTHER HEALTH CARE PRACTITIONERS--Table of Contents

Subpart B -Reporting of Information

Sec. 60.9 Reporting adverse actions on clinical privileges.

- (a) Reporting to the Board of Medical Examiners--(1) Actions that must be reported and to whom the report must be made. Each health care entity must report to the Board of Medical Examiners in the State in which the health care entity is located the following actions:
- (i) Any professional review action that adversely affects the clinical privileges of a physician or dentist for a period longer than 30 days;
- (ii) Acceptance of the surrender of clinical privileges or any restriction of such privileges by a physician or dentist--
- (A) While the physician or dentist is under investigation by the health care entity relating to possible incompetence or improper professional conduct, or
- (B) In return for not conducting such an investigation or proceeding; or
- (iii) In the case of a health care entity which is a professional society, when it takes a professional review action concerning a physician or dentist.
- (2) Voluntary reporting on other health care practitioners. A health care entity may report to the Board of Medical Examiners information as described in paragraph (a)(3) of this section concerning actions described in paragraph (a)(1) in this section with respect to other health care practitioners.

#### BREAK IN SECTIONS

(b) Reporting by the Board of Medical Examiners to the National Practitioner Data Bank. Each Board must report, in accordance with Sec. Sec. 60.4 and 60.5, the information reported to it by a health care entity and any known instances of a health care entity's failure to report information as required under paragraph (a)(1) of this section. In addition, each Board must simultaneously report this information to the appropriate State licensing board in the State in which the health care entity is located, if the Board is not such licensing board.

Most notable changes are to hospital reporting requirements while a physician is under investigation for possible incompetence or improper professional conduct and reporting requirements for medical boards. The complete section can be viewed at  $\frac{1}{2007} \cdot \frac{1}{2007} \cdot \frac{1}{$ 

Page 8 The Report



#### **RULE CHANGES**

The Board has proposed rule changes to the IDAPA22.01.01 - <u>RULES OF THE BOARD OF MEDICINE FOR LICENSURE TO PRACTICE MEDICINE AND SURGERY AND OSTEOPATHIC SURGERY IN IDAHO.</u> The rule changes provide for expedited, minimal paperwork licensure by endorsement for qualified applicants. The rule change also provides a requirement for service on pre-litigation panels once every two years, similar to a jury duty requirement.



The Idaho Board of Medicine has done multiple presentations around the state regarding chronic pain management issues and the relatively small number of discipline actions that relate to pain care. The Federation of State Medical Boards (FSMB) recently released information on a study that appears to affirm that information on a more national basis. The article is reprinted below with permission from the Federation of State Medical Boards. <u>FSMB BoardNet News August 15, 2008</u>.

#### New Study Finds Little Evidence of Physician Sanctions for Prescribing Pain Medications

A new study that includes disciplinary data from state medical boards suggests physician concerns over publicized prosecutions for prescribing pain medications are disproportionate to actual numbers of legal and regulatory actions. The study, conducted by the FSMB, the National Association of Attorneys General (NAAG) and the Center for Practical Bioethics, will be published in the Sept. 9, 2008, edition of *Pain Medicine*. The study incorporated data from 1998-2006. Its findings include:

- 725 physicians were identified as having been prosecuted or sanctioned for such violations during the eight-year timeframe, or only about 0.1 percent of nearly 700,000 practicing patient care physicians in the United States.
- Most of the patient care doctors identified in such cases were primary care physicians rather than specialists in other fields, including pain medicine. Among the 725 physicians involved in these cases, only 25 were pain medicine specialists or self-identified as such. In contrast, general practice/family medicine physicians accounted for 285.

In 2005 and 2006, the Drug Enforcement Administration reported having investigated an average of only four to five doctors per state each year for possible criminal offenses connected with improper prescribing or handling of pain medications.

The study continues the FSMB's support of the <u>Balanced Pain Policy Initiative</u> with the Center for Practical Bioethics and the NAAG. An abstract of the study can be accessed at <u>www3.interscience.wiley.com/journal/120848348/abstract</u>. The FSMB will make full copies of the study available to member medical boards at the time of publication. For more information, please contact Drew Carlson at <u>dcarlson@fsmb.org</u> or (817) 868-4043

PAGE 9 THE REPORT

## Calendar of Board of Medicine Meetings for 2008

September 12, 2008\*

December 5, 2008

\*Meeting scheduled for Sandpoint

MILITARY ORDERS FOR DEPLOYMENT AND A COPY OF THE ORDERS RETURNING TO THE U.S. OR RELIEVING YOU FROM

TIVE, CURRENT STATUS WHILE DEPLOYED AND WAIVE ALL LICENSE FEES FOR UP TO 6 MONTHS AFTER YOUR RETURN.

#### **Allied Health Board Meetings**

Meetings are held in the Board office unless otherwise noted.

The **Board of Athletic Trainers** meeting to be announced.

The **Dietetic Licensure Board** meeting is scheduled for IF YOU ARE DEPLOYED PLEASE PROVIDE A COPY OF YOUR October 7, 2008 at 11 a.m.

ACTIVE DUTY WHEN YOU RETURN. UPON RECEIPT OF THE The Occupational Therapy Licensure Board meeting is ORDERS THE BOARD WILL MAINTAIN YOUR LICENSE IN AC- scheduled for October 24, 2008 at 9:30 a.m.

The Respiratory Therapy Licensure Board meeting is scheduled for September 18, 2008 at 9:30a.m.

#### IDAHO STATE BOARD OF MEDICINE

Stephen R. Marano, MD, Chairman

David McClusky, II, MD, Vice Chairman

Matt Ellsworth, Public Member

Leo Harf, MD, Member

**DEPLOYED?** 

Laura McGeorge, MD, Member

Joyce McRoberts, Public Member

Michael G. Melendez, MD, Member

Jerry Russell, Director, Idaho State Police

Ralph Sutherlin, DO, Member

MD - Member Vacant

The Physician Assistant Advisory Committee meeting is scheduled for October 31, 2008 at 9:00 A.M.

Please note if you are submitting a response to a Board inquiry or a completed application, the completed material must be received in the Board office at least 20 days before the scheduled meeting date. Materials not received in that time frame will be added to the next regularly scheduled meeting agenda.

# COMMITTEE ON PROFESSIONAL DISCIPLINE

A.C. Jones, III, MD, Chairman

Julia Bouchard, MD, Member

Mike Johnson, Public Member

Bruce Miewald, MD, Member

Wendell Wells, MD, Member

#### **BOARD STAFF**

Nancy Kerr, Executive Director

Mary Leonard, Associate Director

Cathleen Morgan, Board Attorney

Beverly Kendrick, Quality Assurance Specialist

Cynthia Michalik, Quality Assurance Specialist

Janet Whelan, Quality Assurance Specialist

Gloria Pedersen, Prelitigation Manager

Darlene Parrott, Compliance Monitor

Terri Solt, Physician Licensing Manager

Jodi Adcock, Allied Health Licensing Manager

Mary McCulley, Finance

Jennifer Winn, PA Licensing-Prelitigation

Stephen Tyrer, Investigative Assistant

Robie Harano, Receptionist

PAGE 10 THE REPORT

## IDAHO STATE BOARD OF MEDICINE

1755 Westgate Drive Suite 140 PO Box 83720 Boise, Idaho 83720-0058

Phone: 208-327-7000 Fax: 208-327-7005 E-mail: info@bom.idaho.gov

VISIT OUR WEB SITE AT www.bom.state.id.us

FAIR AND IMPARTIAL APPLICATION AND ENFORCEMENT OF THE PRACTICE ACTS

CHANGE OF ADDRESS EACH YEAR OF NUMBER OF LICENSE RENEWAL APPLICATIONS GO ASTRAY BECAUSE THE ADDRESS ON FILE WITH THE BOARD IS INCORRECT. AS A RESULT, LICENSES PEOPLE WISH TO MAINTAIN ARE CANCELLED AND HAVE TO BE REINSTATED. PLEASE COMPLETE AND RETURN THIS FORM IF YOUR ADDRESS CHANGES.

		ID License No		
Name				
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Former Address:				
	(STREET)			
(CITY)	(STATE)	(ZIP)		
New Address:				
	(STREET)			
(CITY)	(STATE)	(ZIP)		
Phone (	Date change becomes effective:			